

## **Company Vision**

Savoy Ventures aim to be a market leader in the Non-Emergency Patient Transport sector by providing a patient focused service which meets the needs of all stakeholders.

Our focus is to provide a safe and caring service to our patients and clients responding to the needs of each individual while maintaining a professional and efficient service.

We value openness and honesty above all else in our work force and dealings with our patients, clients and the general public and support our staff, in everyway possible, to ensure these values are achieved.

We maintain our values and quality of service by creating an environment which promotes

- Openness
- Honesty
- Patient Centred Services
- Safety
- Equality
- Inclusiveness

Our business is about people, the people we transport with care and dignity, the people we employ with trust and honesty and the people we service, our clients, with efficiency and professionalism.

Our goals are clear;

- To provide a safe and caring service
- To promote openness and honesty
- To support our staff
- To provide training and opportunity within our work force
- To promote from within
- To continually raise standards
- To learn from our mistakes

These goals are achieved daily by a combination of good people, good practice and hard work.

Brian Wren Chief Executive Officer